



Report No / COS-HP-26.016

Client:

MEDİSEN TURİZM SAĞLIK KOZMETİK SANAYİ TİCARET
LİMİTED ŞİRKETİ - LEVAZIM MAH. VADİ CAD. ZORLU
CENTER NO: 2 TD LOBİ T0 KAT BLOK T1 DAİRE: 42
BEŞİKTAŞ İSTANBUL

Sample (according to declaration of the Client):

HERA GLOW-SKIN CARE WHITENING CREAM

Received on:

15.06.2026

Study period:

04.09.2026 – 06.09.2026

Batch Number:

-

Expiration date:

-

DERMATOLOGICAL TEST REPORT
SEMI-OCCLUSIVE PATCH TEST
EXPANDED GROUP OF VOLUNTEERS

Prepared by : Ana Markovic, Project Manager Assistant

Authorised by: Emilija Goltsova, Dermatologist (qualified electronic signature)

Dragan Petrovic, Cosmetic Laboratory Manager (qualified electronic signature)

The results relate to the analysed samples only.

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1. THE BASIS OF THE STUDY

- Test sample delivered by the Client.
- The qualitative composition of the product delivered by the Client.
- The result of microbiology purity of the product delivered by the Client.

The Client is responsible for compliance with the declared qualitative composition and microbiological purity of the product sample sent for testing.

2. OBJECT OF STUDY

No	Parameter	Description
1.	Appearance	Solid
2.	Color	White
3.	Fragrance	Characteristic for used raw ingredients
4.	Packaging	Repackaging containing the name and the number of sample

3. QUALITATIVE COMPOSITION OF THE PRODUCT

-

4. OBJECTIVE OF THE TEST

The aim of the study was to assess the irritating properties (skin tolerance) of the product on a healthy adult skin, with applied patch test.

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5. TEST INFORMATION

Test Method:	Single application - 48 Hours occlusive patch tests
Time(s) Of Assessment:	1 hour after patch removal, then after 24 & 48 hours (72 hours)
Panel:	Healthy adult volunteers (See Table 1.)
Application Area:	On the back
Quantity Of Product:	0.1 g
Methodology Abstract:	The tested product in commercial form in an amount of 0.1g was applied to paper flake (Whatmann 3), which were attached with a porous hypoallergenic (surgical) patch on the shoulders on the straight side or on the back. Treatment sites are assessed before the first application of test material (baseline) and after treatment at 30 minutes after patch removal. Negative controls are used to facilitate evaluation. Skin reactions are scored throughout the test by the same experienced assessor, a dermatologist, who made the baseline assessment and under the same lighting source, following a pre-defined scoring scale. The quantification of the skin irritation is given through a numeric scale (erythema, oedema, dryness/desquamation, vesicles). The average irritant score of the product to be tested is calculated from the average of the quotations obtained for each volunteer, allowing to rank the product from "non irritant to very irritant". Characteristics of volunteers and test results are presented in Table 1.
Related Regulations:	1. Regulation (EC) No. 1223/2009 of the European Parliament and of the Council of November 30, 2009 regarding cosmetic products. 2. Cosmetic Europe – The Personal Care Association (formerly COLIPA) Guidelines "Product test Guidelines for the Assessment of Human Skin Compatibility 1997"

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6. RESULTS

In the tested group of 10 people, there were no positive reactions, which proves that the tested product does not have irritating or sensitizing properties.

The test results are presented in Table 1.

Volunteer Nr.	Age	Sex	Skin Type	Test Results After 24h	Test Results After 48h
1	25	M	N	-	-
2	26	M	N	-	-
3	28	W	N	-	-
4	30	W	N	-	-
5	33	W	N	-	-
6	35	W	N	-	-
7	37	W	N	-	-
8	39	M	N	-	-
9	40	W	N	-	-
10	42	W	N	-	-

Sex: Body Skin Type
W: Woman N: Normal,
M: Man D: Dry,
S: Sensitive,
L: Normal with a tendency to oily around the seborrheic of the torso

Skin condition assessment by a dermatologist

0 or (-) - no reaction,
1 or (+/-) - weak erythema,
2 or (+) - erythema,
3 or (++) - erythema, papules,
4 or (+++) - erythema, slight edema,
5 or (++++) - erythema, infiltration, vesicles

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IRRITATION INDEX (X_{sr})

The average irritation index is calculated from the sum of the scores for erythema and edema. Based on the irritation index, the product is classified according to the scale.

AVERAGE IRRITATION INDEX (X _{sr})	PRODUCT CLASSIFICATION
X _{sr} < 0,5	non-irritating
0,5 < X _{sr} < 2,0	slightly irritating
2,0 < X _{sr} < 5,0	moderately irritating
5,0 ≤ X _{sr}	strongly irritating

Average irritation index for tested product: X_{sr} = 0 , where X_{sr} = (sum of the scores) / (volunteers number)

CONCLUSION

According to the experimental conditions of the study, the test product, can be considered as **NON - IRRITATING on sensitive** regarding its primary skin tolerance.

7. SIGNATURES

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Report Date:

07.09.2026

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